



# **Active Modes Research June 2014**

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#### Questions we'll address today:

Who is cycling?

Who is walking?

What do people think about cyclists, cycling & walking?

How is cycling perceptions & behaviour changing?



How are people cycling & walking?

Why cycle or why not?

Why walk or why not?

What about e-bikes?

What about AT in all of this?







### **Research Approach**

An online survey was conducted with the wider **Auckland population** (aged 15+ years).

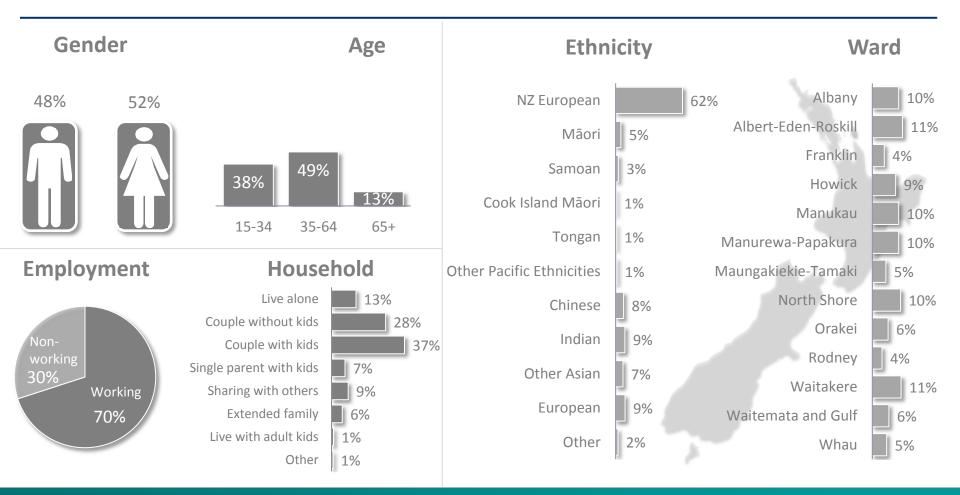
- Participants were drawn from the Research Now online research panel.
- A total of n=1,250 interviews were completed.
- To ensure a representative mix of the population the general public sample was weighted by age nested with gender and Auckland Council ward areas.







#### Sample profile: Auckland general public



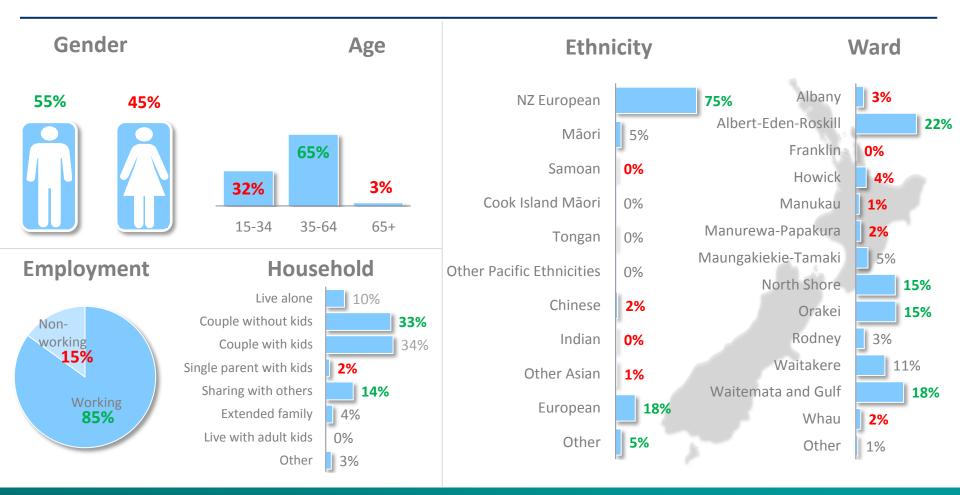






#### Sample profile: Cycling enthusiasts

Recruited to online survey via links placed on various specialist cycling websites by Auckland Transport





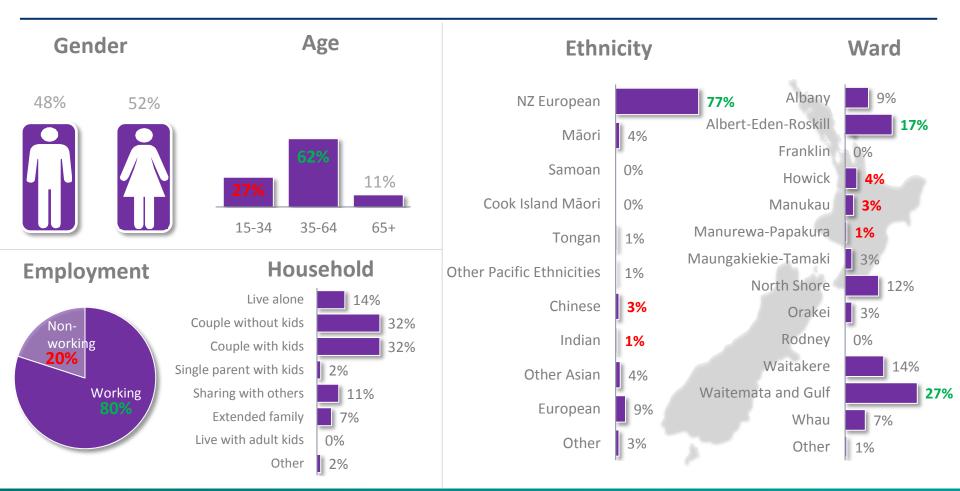
Cycling enthusiasts are more likely to be European, working, male, childless and in high income Wards.





#### Sample profile: Walking enthusiasts

Recruited to online survey via links placed on various specialist walking websites by Auckland Transport





### Overview:

1. What is the profile of cycling and walking behaviour in

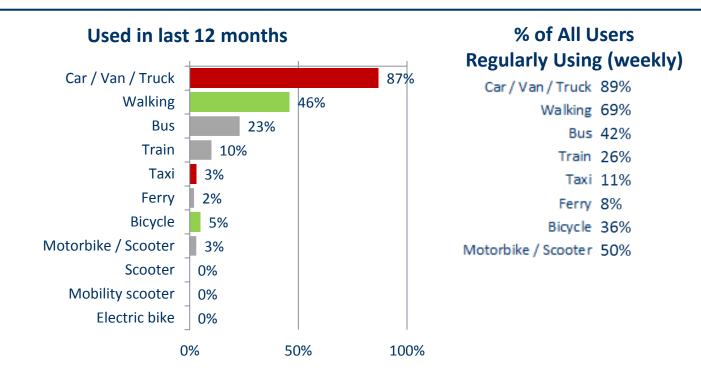
Auckland?







### Within the Auckland general public almost half regularly walk, with one in 20 regularly cycling. Regular cyclists are more likely to be male



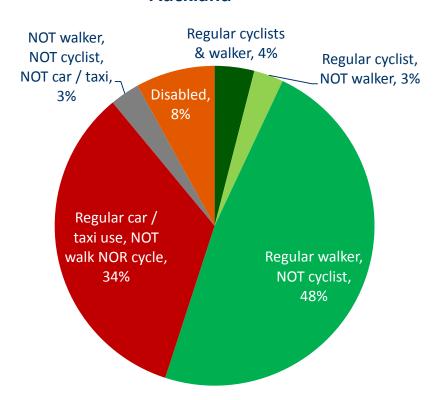






### Some 55% of the general public walk and / or cycle regularly, whereas 34% use a car and / or taxi, not walking or cycling at all (& are not disabled)

### Profile of cycling & walking behaviour in Auckland



Base: Random sample (n=1,250)



Q2.1b And which of the following do you regularly use, e.g. once a week (when weather and circumstances permit)?

### Overview:

2. What are current impressions of AT?

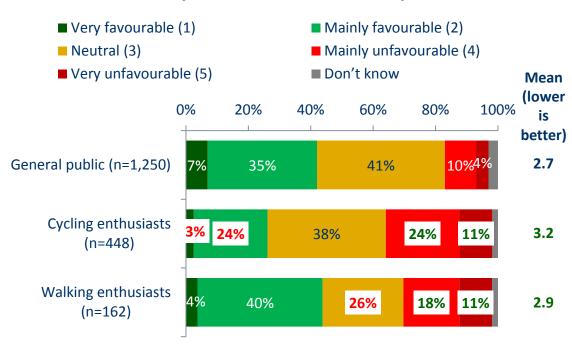






# Most Aucklanders (83%) have a favourable or neutral view of AT. Cycling & walking enthusiasts are less favourable

#### **Opinion of Auckland Transport**



Significantly higher than general public sample in **green**Significantly lower than general public sample in **red** 



### Cycling:

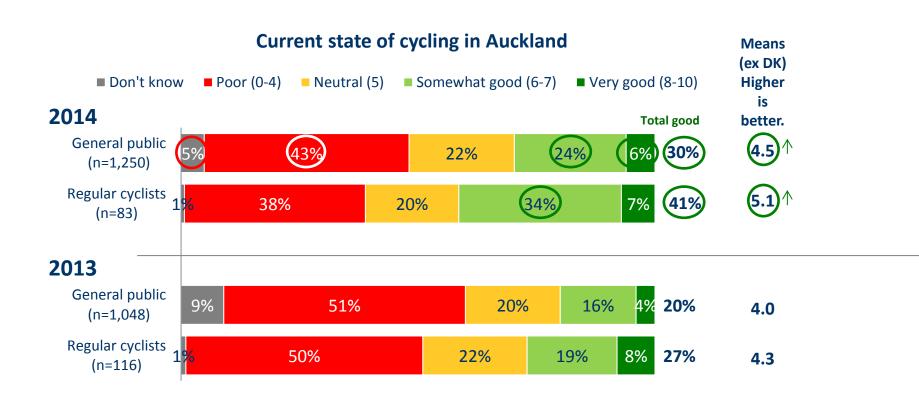
1. Have there been any improvements in perceptions?







## Perceptions of the current state of cycling in Auckland have improved, especially amongst regular cyclists



Regular cyclists: cycle at least once a week.

Significantly higher than 2013 in green circles Significantly lower than 2013 in red / white circles

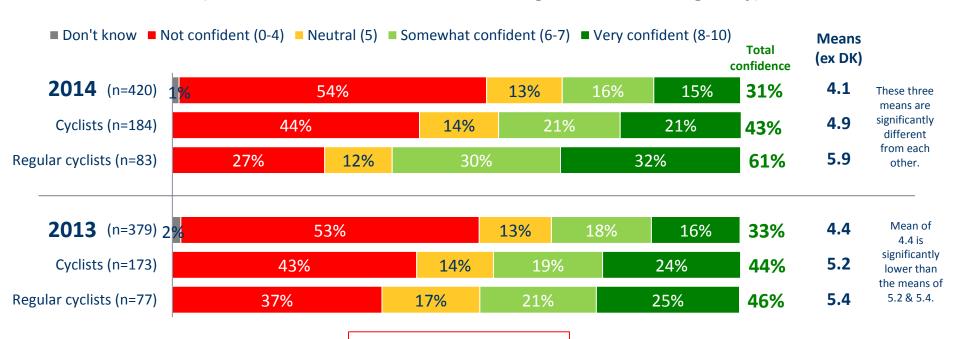






But... while regular cyclists are enjoying greater confidence, less regular & non-cyclists think their confidence would be worse. This indicates they are less aware of recent infrastructure improvements than the regular riders.

### Confidence riding a bicycle in Auckland (of all those who 'could' use a bike to get somewhere regularly)



**Cyclists**: cycle at least a few times a year. **Regular cyclists**: cycle at least once a week.

No significant differences between 2013 and 2014.



### Cycling:

2. Have there been any improvements in behaviour?



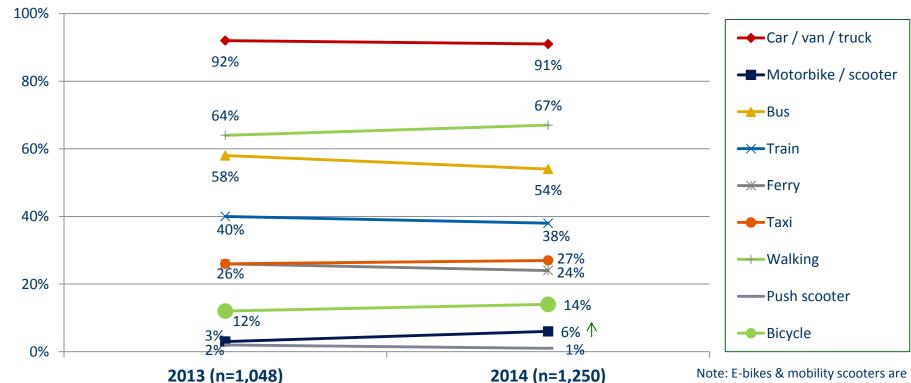
<sup>\*</sup> Able market defined as those who <u>could</u> cycle somewhere regularly (whether they do at present or not).





# No <u>significant</u> changes in cycling (or walking) as a travel mode between 2013 & 2014 (based on use in last 12 months\*)

#### **Used in past 12 months**



Note: E-bikes & mobility scooters are not included in the chart, as they were not included in 2013.



**Q2.1a** Which of the following have you used in Auckland in the past 12 months (for any reason, including work, sport or recreation)?

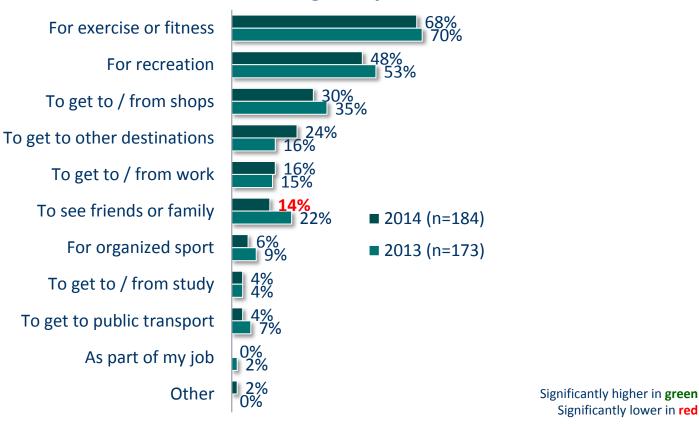
<sup>\*</sup> Note: Q2.1b (regular use) can not be compared to 2013 as the question wording changed.





# Exercise & recreation are still the main reasons for riding a bicycle. Fewer are cycling to see friends or family in 2014.

#### Reasons for riding a bicycle

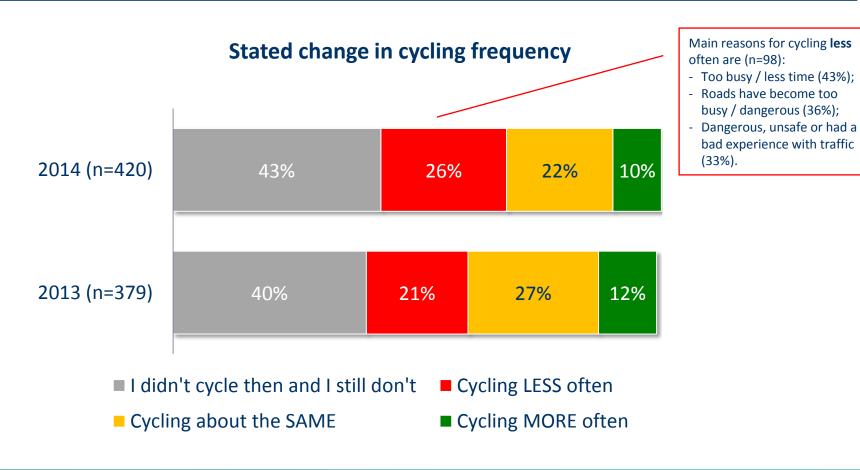








Of those who <u>could</u> cycle somewhere regularly, 1 in 4 state they are cycling less than they were a year ago – but this is NOT a significant change from 2013.



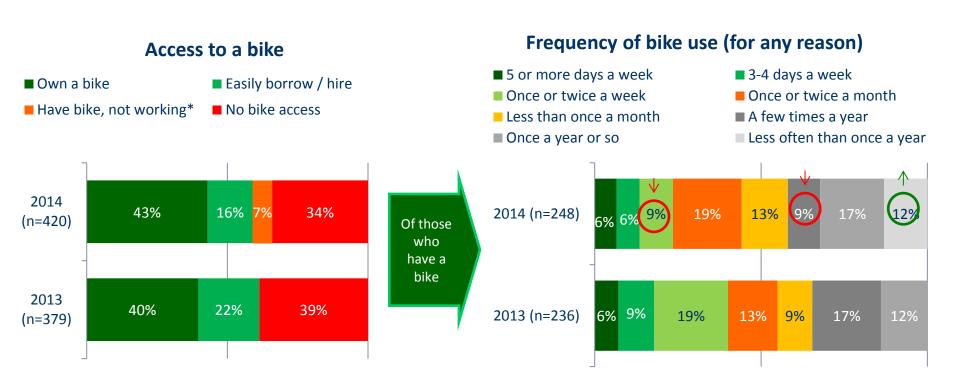


excludes those with disabilities and 2013 data assumes that those with disabilities are excluded at Q2.3b.





## Most who <u>could</u> cycle regularly have access to a bike. Of those with access to a bike, cycling frequency has fallen.



Significantly higher than 2013 in green circles Significantly lower than 2013 in red circles

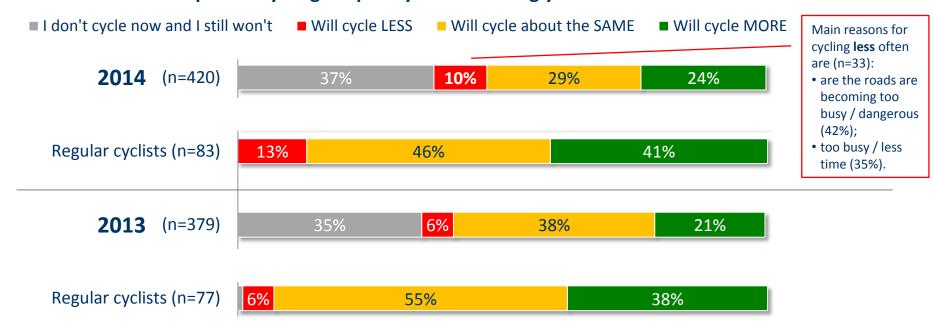






### Of those who <u>could</u> cycle somewhere regularly, a greater proportion are expecting to cycle <u>less often</u>, *including regular cyclists*

#### **Expected cycling frequency in the coming year**



**Cyclists**: cycle at least a few times a year. **Regular cyclists**: cycle at least once a week.



### Cycling:

3. How does the market segment based on propensity to cycle?







# Segmentation is based on "best fit" agreement with one of the following statements:

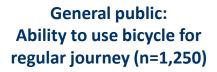
Pre-primed	I don't want to or would not consider doing this
	I have never thought about doing this
	I have given it some thought but I am not going to do it
Primed	I am thinking about doing this
	I have decided to do this (you have just decided but not yet started to do anything about it)
	I was doing this but didn't stick to it
Preparation	I am setting things in place and / or are seeking more information about this
Change	I have started doing this but am finding it difficult
	I have started doing this and am finding it easy
Normalised	I am already doing this and will continue to do so

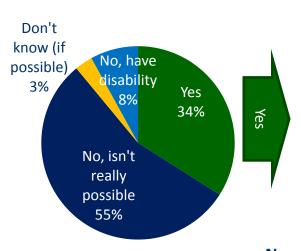






# Of those who <u>could</u> cycle to get somewhere regularly, 26% are 'primed' or in 'preparation' for cycling





Normalised cyclists are not 'extremists' and have a good opinion of Auckland cycling

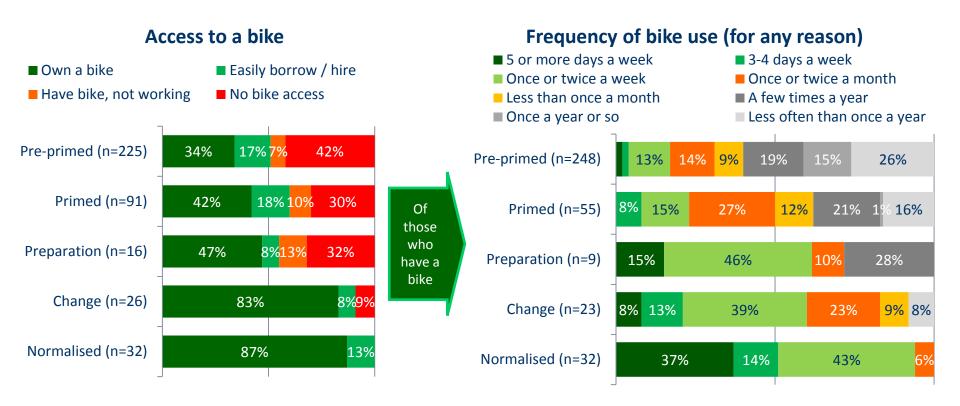
Pre-primed	60%
I don't want to or would not consider doing this	26%
I have never thought about doing this	12%
I have given it some thought but I am not going to do it	22%
Primed	22%
I am thinking about doing this	16%
I have decided to do this (you have just decided but not yet started to do anything about it)	2%
I was doing this but didn't stick to it	4%
Preparation	4%
I am setting things in place and / or are seeking more information about this	4%
Change	7%
I have started doing this regularly but am finding it difficult	4%
I have started doing this regularly and am finding it easy	3%
Normalised	7%
I am already doing this regularly and will continue to do so	7%







## Most in the Pre-Primed, Primed & Preparation segments have access to a bike; & of those who do, they ride at least occasionally





### Cycling:

4. How can we increase cycling as an active transport mode?

Primed & Preparation segments (open)

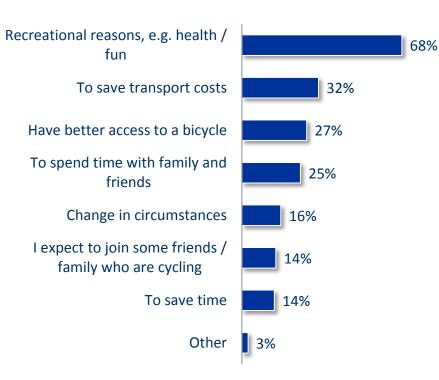




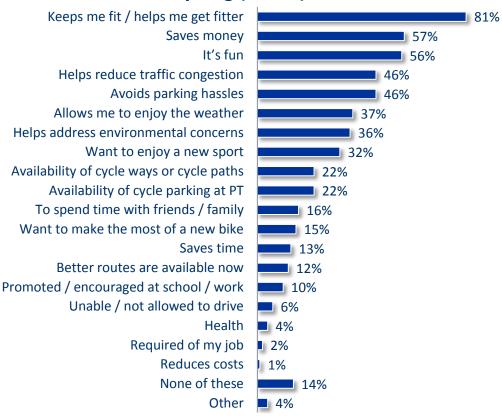


### The Primed & Preparation segments are primarily motivated by health, fun & saving money – focus on these attributes to encourage participation

#### Reasons expect to cycle more often (n=52)



#### Reasons for cycling (n=93\*)





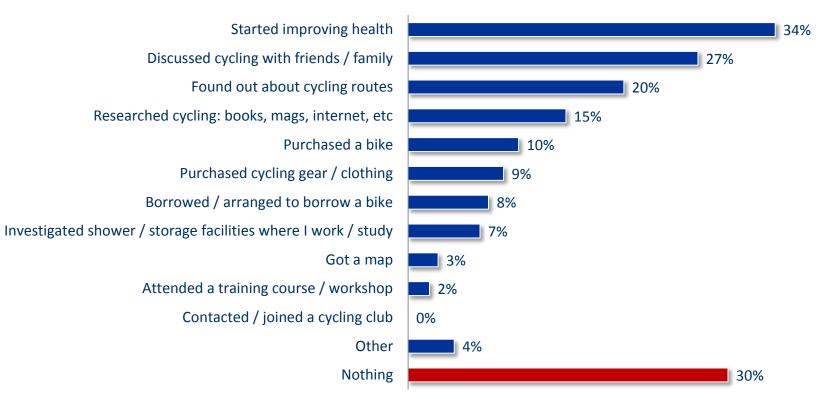
**Q2.10a** [Asked of those who 'will cycle more often than I do now'] Please tell us the main reasons you expect to cycle more than you did before.





# Help motivate the Primed & Preparation segments by providing information on how to get fit, family-friendly riding & cycling routes

#### Steps taken towards cycling more (n=93\*)



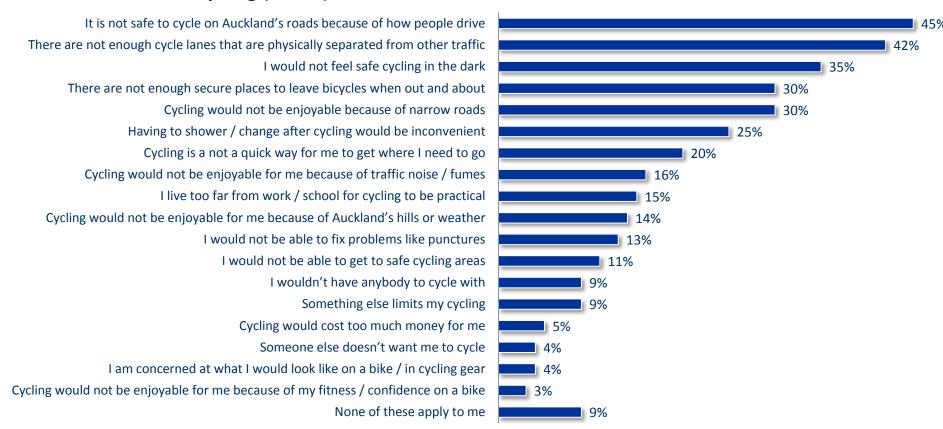






# The Primed & Preparation segments are deterred from cycling by safety concerns from sharing the road with drivers

#### Reasons for not cycling (n=107)





**Q3.8a** Sometimes people tell us there are things that stop them cycling. When it comes to cycling in Auckland, which of these statements applies to you, if any?

**Q2.8b** [Of those who are 'cycling less often than I did a year ago'] Please tell us the main reasons you are cycling less than you did before.

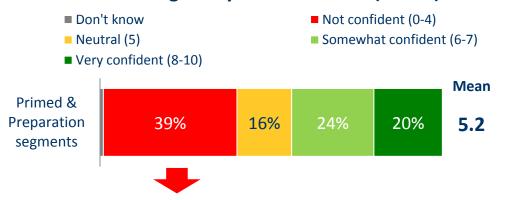
Primed segment & Preparation segment (n=107)



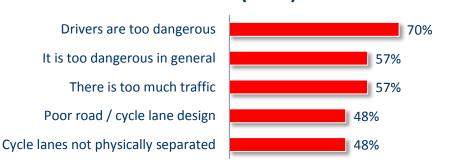


# 2 in 5 in the Primed & Preparation segments are 'not confident' about riding in Auckland – the <u>large</u> majority believe more should be done to promote safer cycling-driving and more cycle infrastructure should be built

#### Confidence riding a bicycle in Auckland (n=107)



#### Reasons for 'not confident' (n=41)



#### Issues with facilities / infrastructure (n=26)

More should be done to promote safe cycling	95% agree
More should be done to promote safe driving around cyclists	72% agree
Investment in cycling facilities is good value for money	66% agree
There are enough cycle lanes and cycle paths in Auckland	66% disagree
Motorists are considerate of cyclists	63% disagree
Cyclists are sufficiently separated from traffic	60% disagree
Auckland has a well-connected cycle network	53% disagree
Cycle lanes in Auckland are of good quality	48% disagree
There are enough cycle storage facilities at PT stations	45% disagree
There is sufficient cycle storage at my place of work / study	28% disagree

\*Agree (6-10 rating) & disagree (0-4 rating) on a 10-point scale.



### Cycling:

4. How can we increase cycling as an active transport mode?

Public sentiment

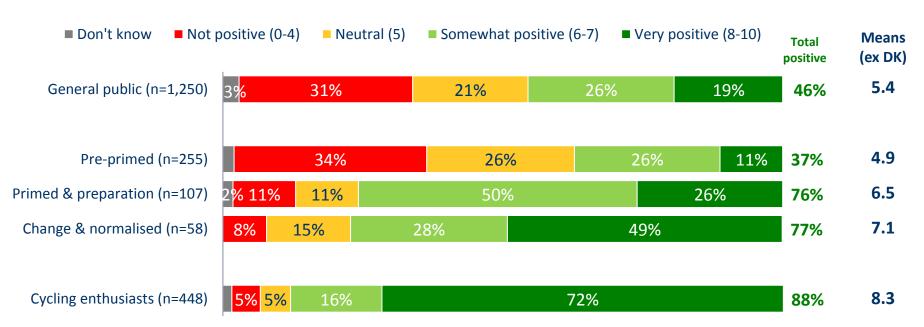






# 3 in 10 Aucklanders feel negative towards cyclists. Those less involved in cycling are more negative towards cyclists

#### **Feelings towards Auckland cyclists**



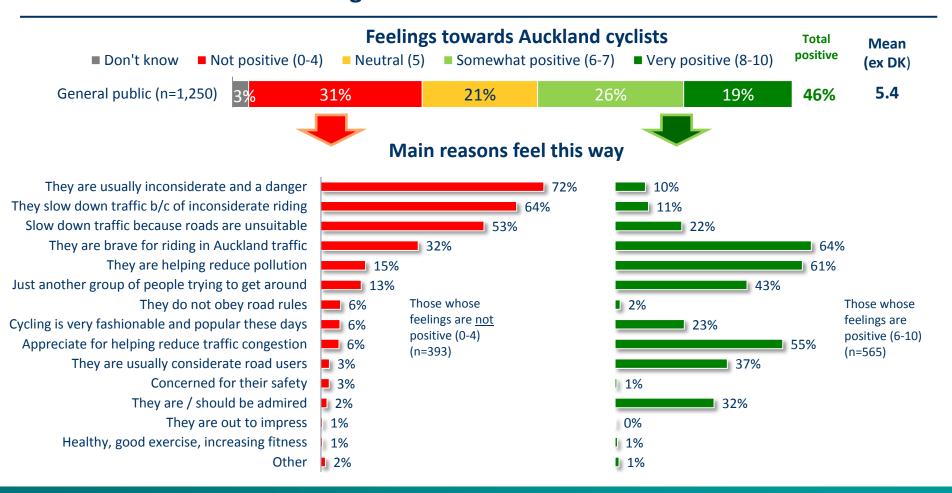
Significantly higher than general public sample in **green circles**Significantly lower than general public sample in **red circles** 







### Those who feel negative about cyclists believe cyclists are inconsiderate, slow traffic down & are a danger to themselves & other road users\*

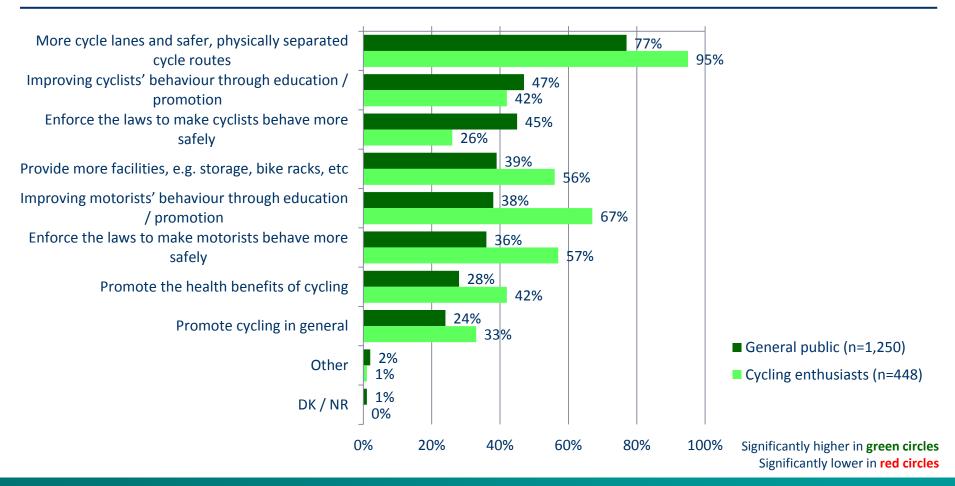








# More / better cycle routes are seen as the biggest priority to get more Aucklanders cycling, by both the general public & cycling enthusiasts





### Cycling:

4. How can we increase cycling as an active transport mode?

AT training awareness and need

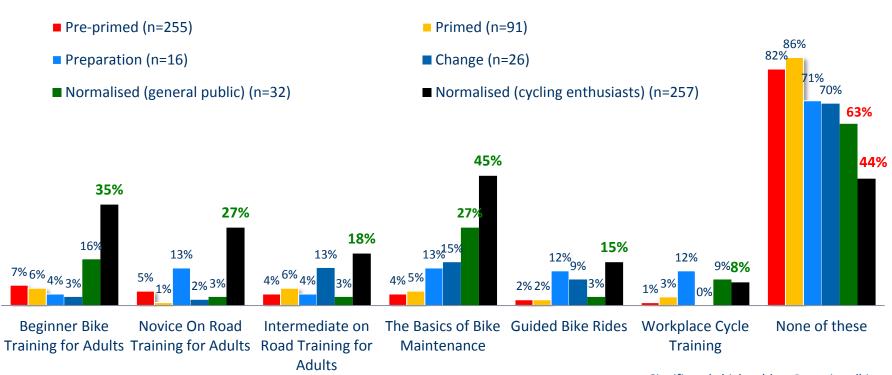






# Normalised cyclists are significantly more likely to be aware of at least one training course, especially the Normalised cycling enthusiasts. Only 14% of Primed cyclists are aware of an Auckland Transport cycling course

#### **Awareness of training courses**



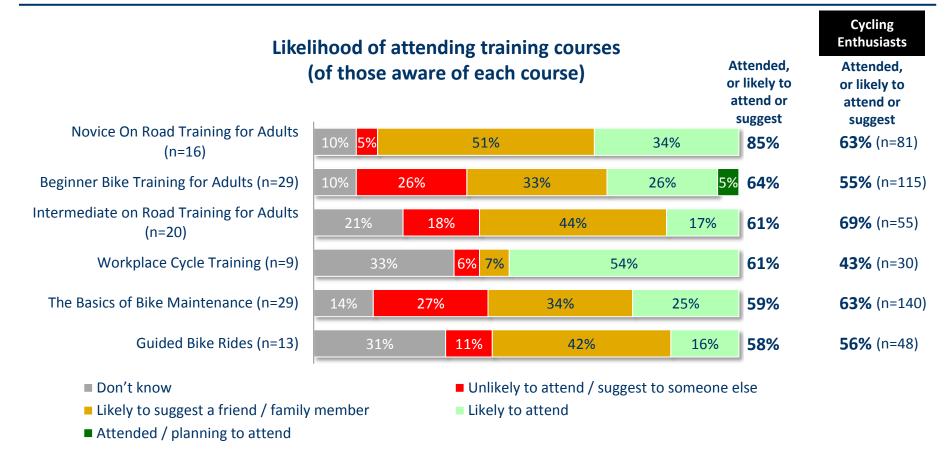
Significantly higher (than Pre-primed) in **green**Significantly lower (than Pre-primed) in **red** 







The majority of 'able cyclists' would attend, or suggest, AT cycling training courses. The high interest in Workplace Training suggests that location is an issue.



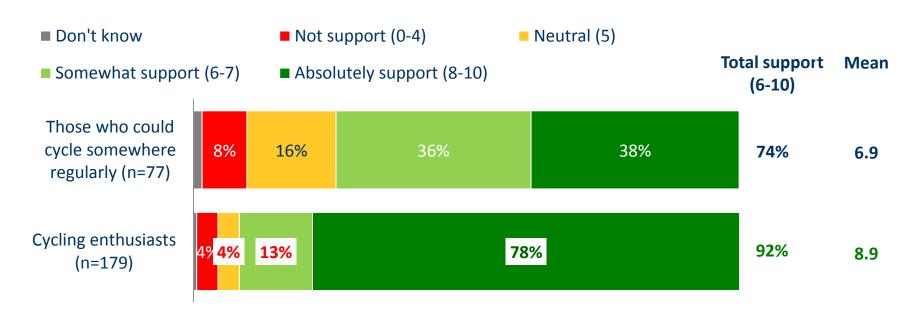






#### Strong support for Auckland Transport to fund cycling training courses

#### **Support for training funding**



Significantly higher in **green**Significantly lower in **red** 



#### Cycling:

4. How can we increase e-cycling as an active transport mode?

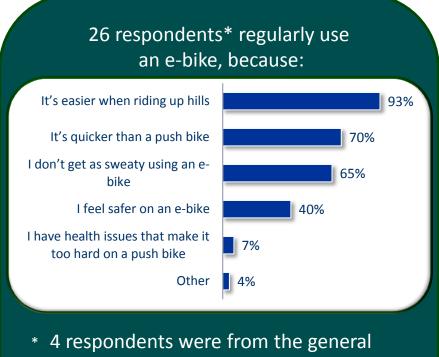
Reactions to e-bikes



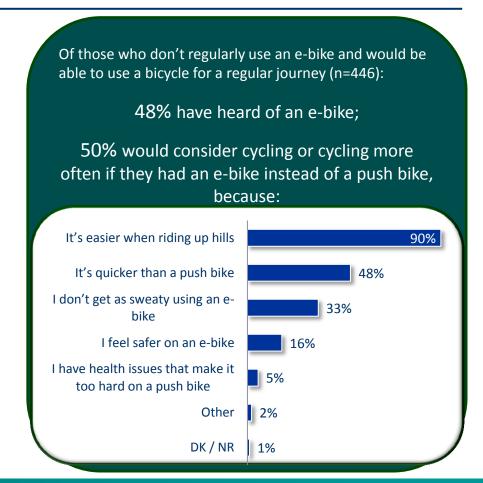




### Of those who could / do cycle regularly, half would consider cycling or cycling more if they had an e-bike



\* 4 respondents were from the general public sample (0%) and 22 respondents from the enthusiasts sample.





Q6.6 You said that you use an e-bike. What are the reasons you use an e-bike over a push bike?

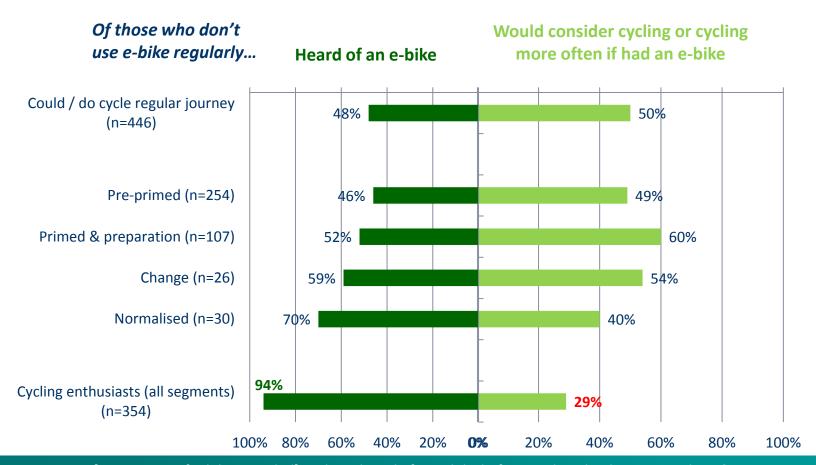
**Q6.1** [Description of e-bike provided] Had you heard of an e-bike before reading the description above?

**Q6.7** Would you consider cycling, or cycling more often, on an e-bike instead of a push bike? **Q6.8** And why do you say that...? (Asked only of those who could cycle somewhere regularly)





Cycling enthusiasts are more likely to have heard of e-bikes, but less likely to consider using them. E-bikes' potential is in attracting non-cyclists to an easy non-car option.





#### Walking:

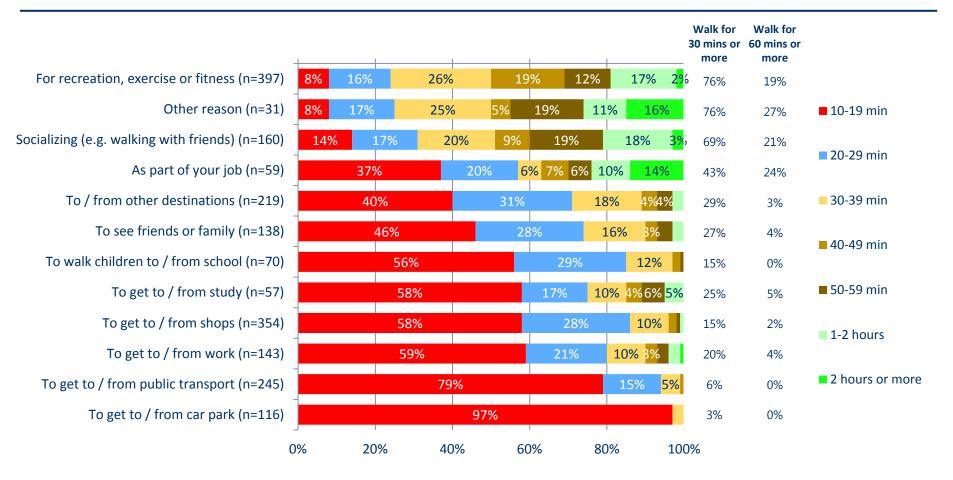
1. Current behaviour







### Most walks to specific destinations take under 20 mins to complete. People take longer walks for recreation / fitness

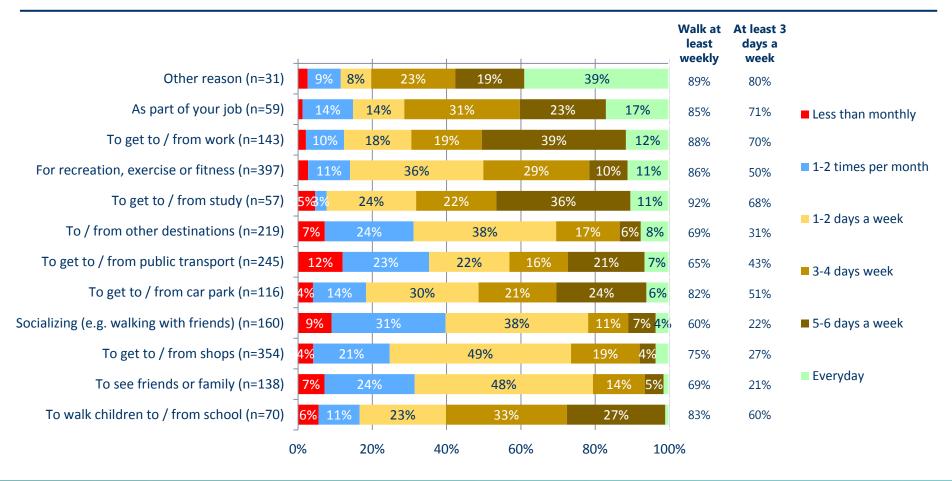








### People walk more frequently if it is part of their job, to get to / from work, or for 'other' reasons (mostly walking the dog)

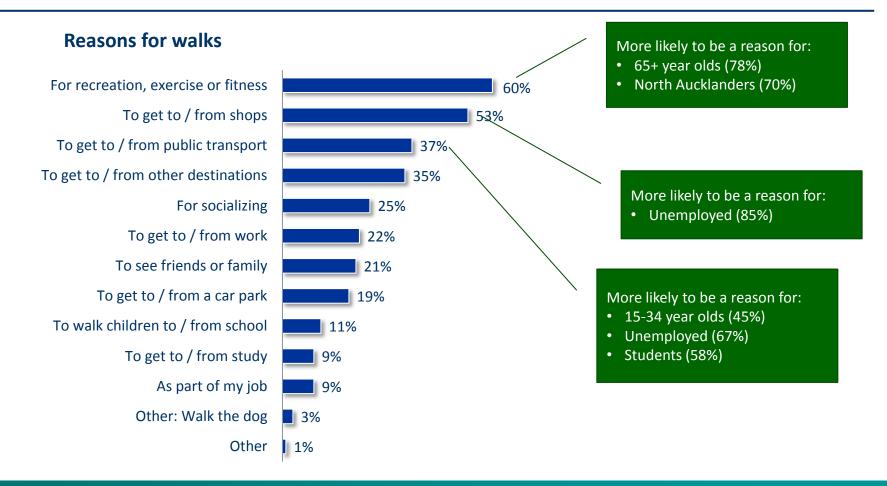








### Motivators for walking are health & exercise & to get to / from shops, but also connected to lifestage & occupation

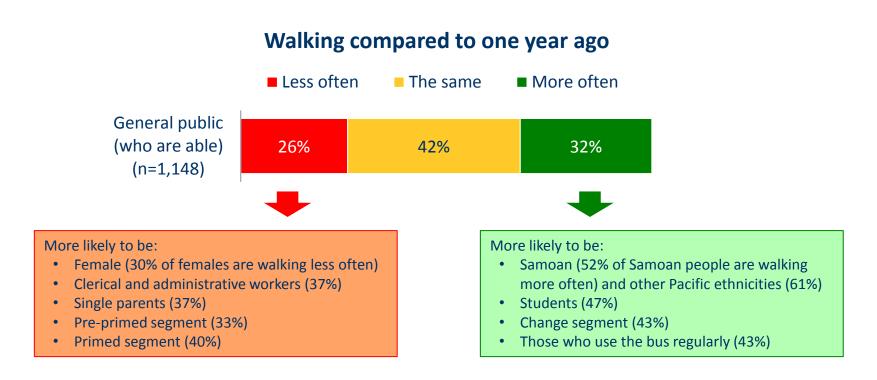








### Roughly one-third of the general public are walking more often compared to a year ago

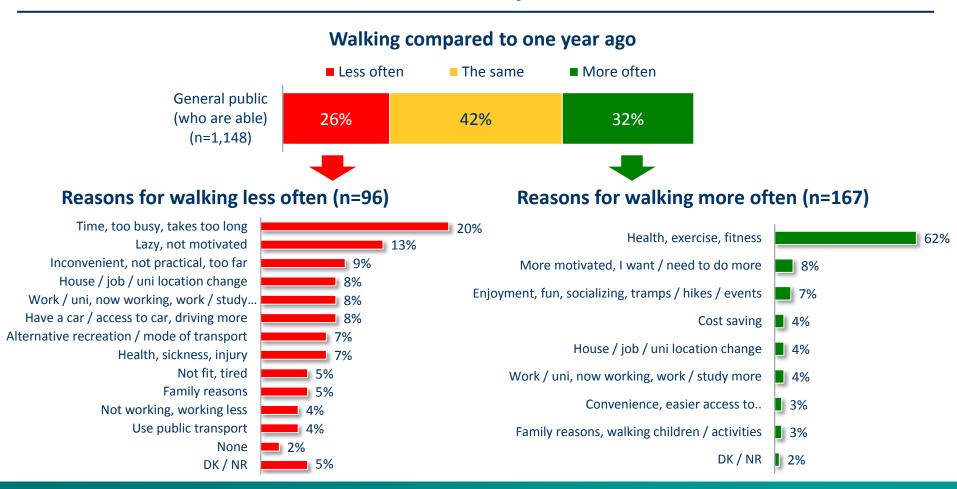








### Health & exercise are the key motivators for those who are walking more. Time & motivation are the key barriers.



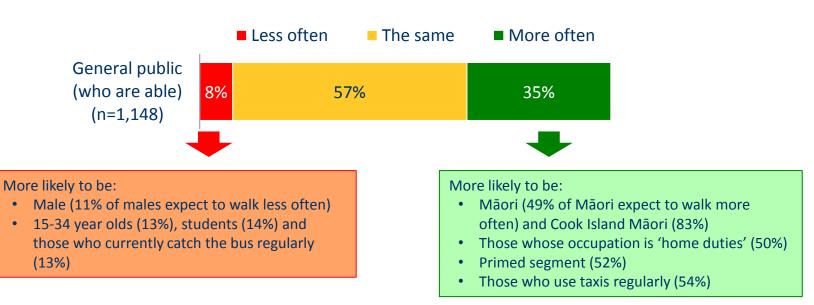






### Roughly one-third of the general public expect to walk more often in the coming year

#### **Expected walking in the coming year**

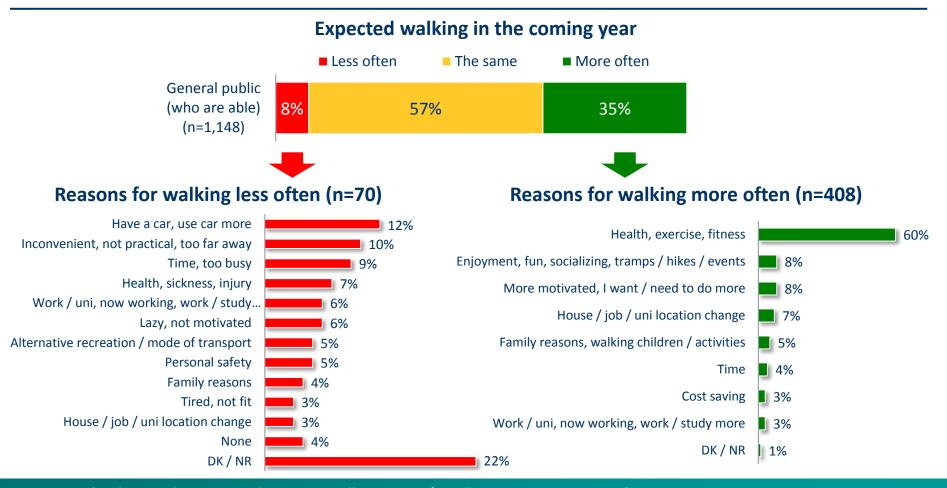








### Health & exercise are the key motivators for those who expect to walk more. Car use, inconvenience & time are the key barriers.





#### Walking:

2. How does the market segment based on propensity?

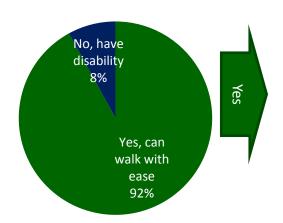






### Of those who are able, 19% are 'primed' for walking for 10 minutes or more as part of a specific journey to a chosen destination

#### Ability to walk with ease – General public (n=1,250)



Pre-primed	24%
I don't want to or would not consider doing this	10%
I have never thought about doing this	5%
I have given it some thought but I am not going to do it	9%
Primed	19%
I am thinking about doing this	11%
I have decided to do this (you have just decided but not yet started to do anything about it)	2%
I was doing this but didn't stick to it	6%
Preparation	1%
I am setting things in place and / or are seeking more information about this	1%
Change	12%
I have started doing this regularly but am finding it difficult	5%
I have started doing this regularly and am finding it easy	7%
Normalised	44%
I am already doing this regularly and will continue to do so	44%



#### Walking:

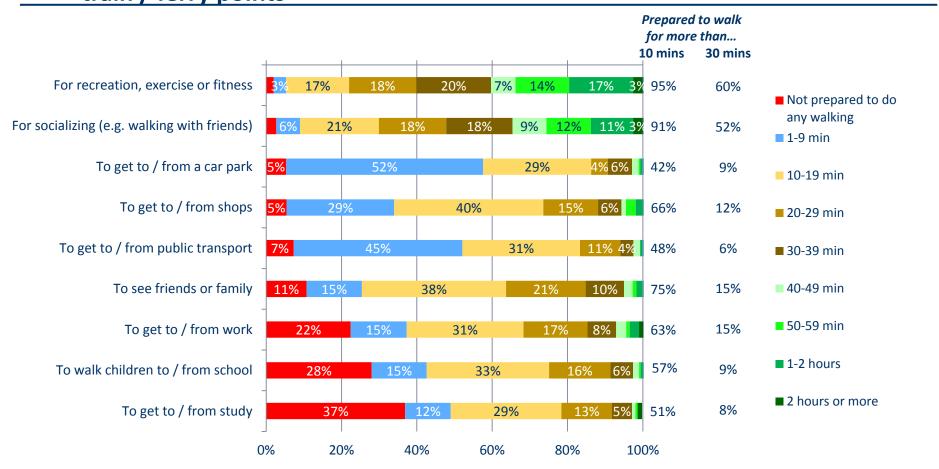
3. What is the **opportunity** in the Primed / Preparation segment?







# 52% of those in Primed or Preparation mode would not walk more than 9 minutes to/from public transport – emphasising the need for accessible bus / train / ferry points





#### Walking:

4. How can we increase walking as an active transport mode?

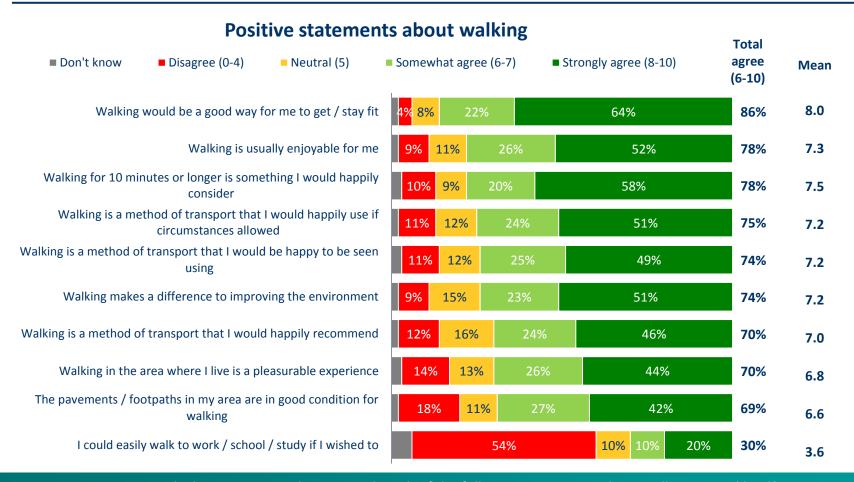
We have already seen that health / fitness is a strong motivator, are there other motivators / barriers to walking regularly?







#### All segments agree that 'walking would be a good way to get / stay fit'. Only 30% agree that they could easily walk to work / school / study









### For Primed walkers, having other people to walk with is a key motivator – but this is unlikely to drive 'journey' walking

#### **Walking motivators**





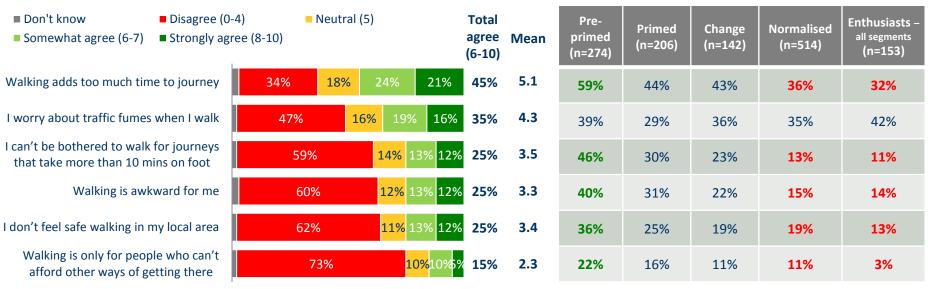




### Time & traffic fumes are two of the stronger barriers for most segments. Also, 1 in 4 don't feel safe walking in their area

#### **Negative statements about walking**

#### Total % agree (6-10) by segments



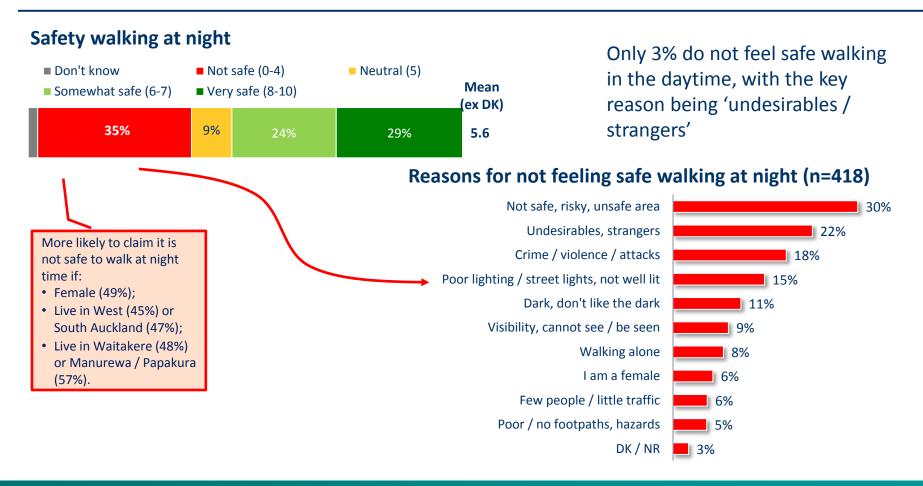
Significantly higher than general public sample in **green**Significantly lower than general public sample in **red** 







### Almost 2 in 5 Aucklanders feel unsafe walking at night, with roughly half of women feeling unsafe





#### Summary: key take-outs



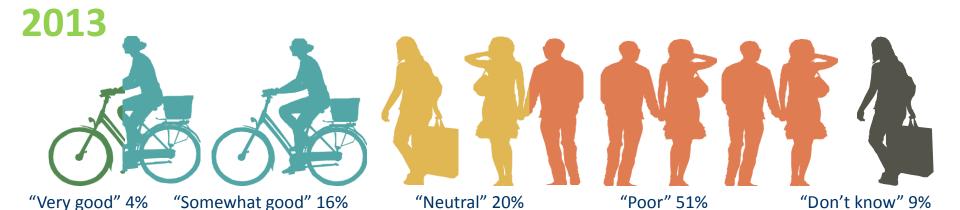




#### The "current state of cycling in Auckland" has improved



Mean score out of 10: 4.5



Mean score out of 10: 4.0

**Q4.16** Overall, how do you view the current state of cycling in Auckland? (Please give us your opinion even if you don't cycle yourself.)





## However, confidence is low. The pre-primed (those not wanting to cycle) in particular, are not at all confident about cycling in Auckland area.

	Total (n=420) (Average)	Pre-primed (n=255)	Primed (n=91)	Preparation (n=16)	Change (n=26)	Normalised (n=32)
0 = Not at all confident/10 = Extremely confident	4.1	3	5.1	5.4	5.9	7.6

Significantly higher than average in **green**Significantly lower than average in **red** 







#### Regular and Potential Cyclists are small in number

- 9% of Auckland adults are 'Primed' and 'Preparation' cyclists and are more likely to be men aged 15-34 years.
- Regular cyclists comprise just 5% of the adult population and are more likely to be low income European men aged 35-64.

#### But Regular Cyclists have noticed the improvements of AT

 Perceptions of cycling in Auckland have become divided - with regular cyclists increasing in satisfaction and keeping up their riding, despite the irregular majority losing confidence and expecting to ride less.







### More cycling and more pro-cycling attitudes can be encouraged by building & promoting more, safer cycle infrastructure

- The majority of 'able cyclists' claim they would attend, or suggest, AT cycling training courses, especially Workplace Training.
- There is strong support for Auckland Transport to fund cycling training courses.

#### **E-Bikes interest is high**

- Of the 'able market', 48% have heard of e-bikes, and 50% stated they would cycle more if they had an e-bike, because they are faster, easier up hills and don't make riders as sweaty.
- Anecdotal evidence shows that NZ is in the early stages of a rapid rise in e-bike usage.







## The main concern is safety – danger from other traffic and cycling in the dark.

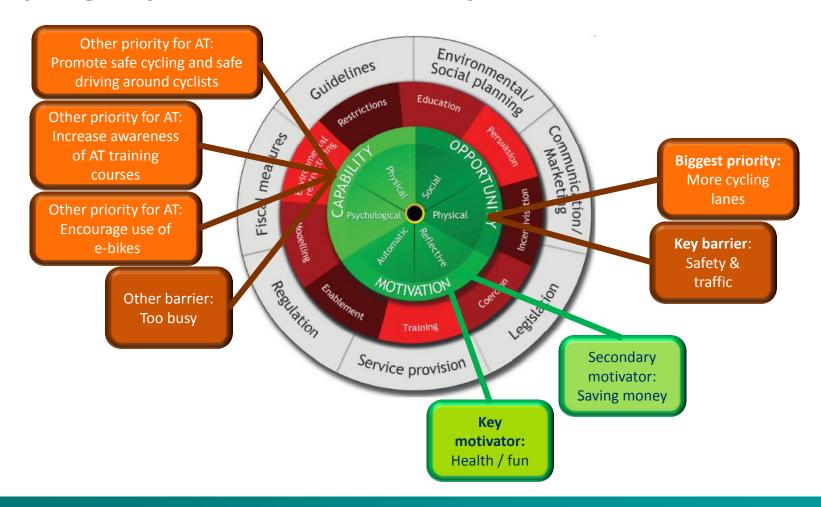
	Total (n=362) (Average)	Pre-primed (n=255)	Primed (n=91)	Preparation (n=16)
Not safe on roads because how people drive	49%	50%	44%	53%
Not enough cycle lanes separated from other traffic	47%	49%	47%	12%
Not safe cycling in dark	45%	49%	39%	12%
Would not be enjoyable because of narrow roads	40%	45%	30%	30%
Showering/changing after cycling would be inconvenient	28%	30%	22%	43%
No where secure to leave bicycle	28%	27%	29%	39%
Would not be enjoyable because of traffic noise	23%	26%	16%	16%
Cycling not a quick way for me to travel where I want to go	22%	23%	22%	12%
Would not be able to fix problems like punctures	16%	17%	13%	13%
Wouldn't be able to get to safe cycling areas	15%	17%	12%	4%
Wouldn't be enjoyable because of lack of fitness/confidence	14%	18%	3%	4%
Live to far from work/school for cycling to be practical	12%	11%	15%	17%
Don't have someone to cycle with	11%	13%	11%	0%
Concerned about what I would look like on bike/in cycling gear	9%	11%	4%	0%
Someone else doesn't want me to cycle	4%	5%	5%	0%
Cycling would cost too much money	3%	2%	6%	0%







#### Cycling: key motivators, barriers & priorities









# 32% are walking more often than a year ago and 35% expect to walk more. However most walking seems to be due to a lack of cars, rather than an active preference for walking.

- Time and motivation are the key barriers for non-walkers.
- The main cited reason for walking is health / fitness and shopping.
- However, regular walkers are more likely to be low-income and therefore a lack of car access may be the *real* reason.

### Encouraging more 'journey walking' will require more public transport access points

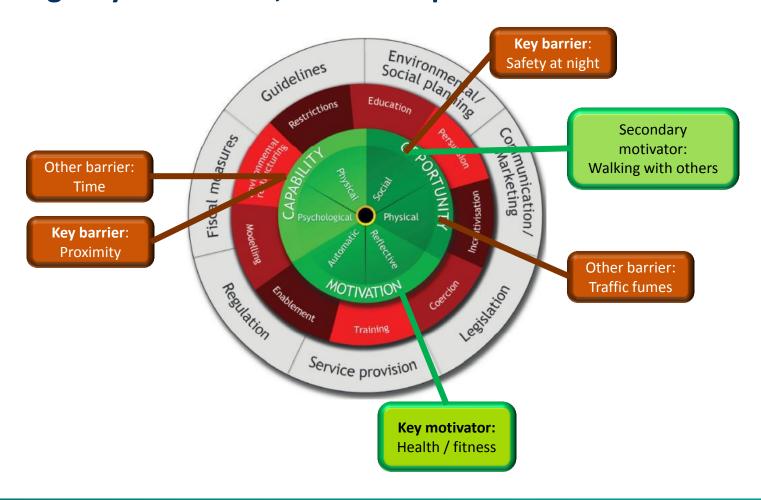
- Proximity to destination is a barrier for 54% of the able population, and 52% of those in Primed or Preparation mode would not walk more than 9 minutes to/from public transport emphasising the need for accessible bus / train / ferry points.
- Other barriers are time (45%), traffic fumes (35%) and safety (25% of able population).





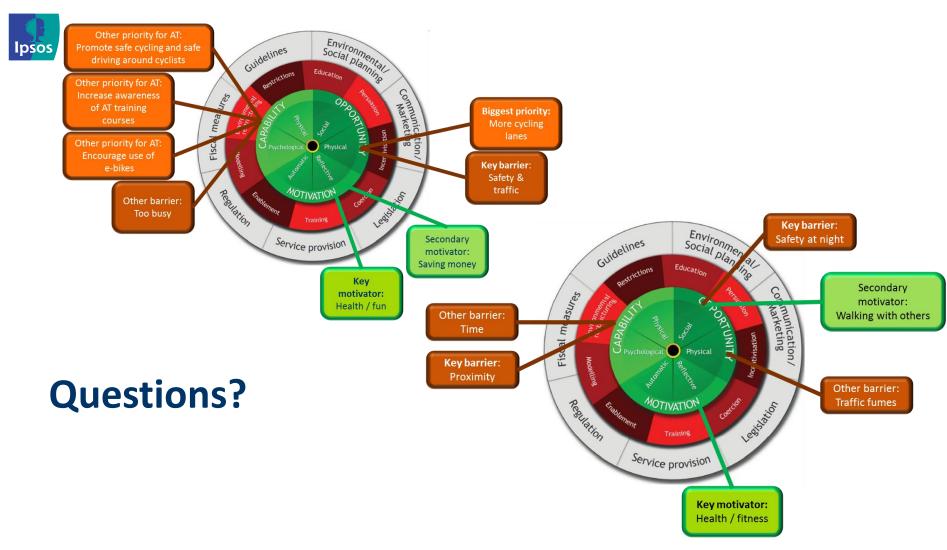


#### Walking: key motivators, barriers & priorities











# Thank you! Any enquiries, please contact us.

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